

# Access COTY “PROSPER database”

## Computer Setup Instructions

### Introduction

These instructions are for all users who must access PROSPER. Both Coty internal employees, and external users working as vendors for Coty Company

Please follow those instructions to be able to access the PROSPER database.

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**PROSPER database is build using 3DEXPERIENCE V6R2015x (© 2007-2016 Dassault Systèmes.)**

## Platform Requirements (VENDOR Minimum Requirements)

### Support Policy for Operating Systems

- Windows Client
  - Windows 7 32-bit SP1 is a Compatible Platform
  - Windows 7 64-bit SP1 is a Validated Platform
  - Windows 8.1 Desktop 32-bit is a Compatible Platform
  - Windows 8.1 Desktop 64-bit is a Validated Platform
  - Windows 8.1 Update Desktop 32-bit is a Compatible Platform
  - Windows 8.1 Update Desktop 64-bit is a Compatible Platform
- Red Hat EnterpriseLinux
  - Red Hat Enterprise Linux 6.1 is a Validated platform
  - Red hat Enterprise Linux 6.x, with x > 1 are Compatible platforms
- SuSE Linux Enterprise Server
  - SuSE Linux Enterprise Server 11 SP3 is a Validated platform
- Mac
  - Mac OS 10.9 is a Validated platform

### Support Policy for Browsers

- Internet Explorer 10 is a validated platform
- Internet Explorer 11 is a validated platform, with 11.0.11 ([KB2976627](#)) as minimum Update Versions.
- Firefox 31 ESR is a Validated platform on Microsoft Windows 7
- Firefox 31 ESR is a Compatible platform on Microsoft Windows 8.1 Desktop
- Firefox x ESR, with x>31 is a Compatible Platform on Microsoft Windows
- Firefox ESR is a Compatible Platform on Linux and MacOS
- Safari 7 is a Validated platform on Apple MacOS

### Support Policy for Java

- Java 8 Update 20 is a validated platform.
- Java 8 Update x, with x > 20 is a Compatible platform.
- **PROSPER** is not supported with JRE which has expired or is below security baseline.

## Supported Platforms

The following table lists the platform on which V6 browser client is supported on. Some Roles have a limited range of possible requirements. The Roles listed in the following table **are not supported** on the platform they are listed on.

| PLATFORM COMPONENT |  | OPERATING SYSTEM (HARDWARE)   |   |  |  |  |
|--------------------|--|---|---|--|--|--|
| Vendor             | Product  | Windows 8.1 Desktop 32-bit and 64-bit Edition<br>x86-32 or x86-64<br>Intel or AMD | Windows 7 SP1 32-bit and 64-bit Edition<br>x86-32 or x86-64<br>Intel or AMD | Red Hat Enterprise Linux 6 32-bit or 64-bit Editions<br>x86-32 or x86-64<br>Intel or AMD                                   | SuSE Linux Enterprise Server 11 SP1 32-bit or 64-bit Edition<br>x86-32 or x86-64<br>Intel or AMD                           | MacOS 10.9<br>x86<br>Intel                               |
| <b>BROWSERS</b>    |  |   |   |  |  |  |
| Microsoft          | Internet Explorer 11 <sup>(1)</sup> and 32-bit version of Oracle JRE 8 | ✓   | ✓   | ✗  | ✗  | ✗  |
| Microsoft          | Internet Explorer 10 <sup>(1)</sup> and 32-bit version of Oracle JRE 8 | ✗   | ✓   | ✗  | ✗  | ✗  |
| Open Source        | 32-bit versions of both Firefox 31 ESR and Oracle JRE 8                | Following Roles are not supported :<br>TRM  | Following Roles are not supported :<br>TRM                                  | Following Roles are not supported :<br>COL <sup>(2)</sup><br>COO <sup>(2)</sup><br>COD <sup>(2)</sup><br>TRM<br>MEC<br>MER | Following Roles are not supported :<br>COL <sup>(2)</sup><br>COO <sup>(2)</sup><br>COD <sup>(2)</sup><br>TRM<br>MEC<br>MER | Following Roles are not supported :<br>TRM<br>MEC<br>MER |
| Apple              | 64-bit versions of both Safari 7 and Sun JRE 8                         | ✗   | ✗   | ✗  | ✗  | Following Roles are not supported :<br>TRM<br>MEC<br>MER |

(1) For Internet Explorer, in the "Compatibility View Settings" dialog, the options to "Display intranet sites in Compatibility View" and "Display all websites in Compatibility View" must be **disabled** (the "Display intranet sites in Compatibility View" option is enabled by default), in the Advanced Internet Options, the option to "Enable Enhanced Protected Mode" must be **disabled** (this option is disabled by default).

(2) the listed Roles are not supported on the 32-bit version of the OS but is supported on a 64-bit version of the OS with a 32-bit Firefox

### Notes:

- Browser Client is not supported with a Touch Screen Hardware Configuration except if otherwise stated



The actions described in the prerequisites checks have to be performed as Windows System Administrator. Please ensure that you have the admin rights or that you contact your system administrator to prepare your computer to connect to the 3DEXPERIENCE platform.

## FIREFOX information

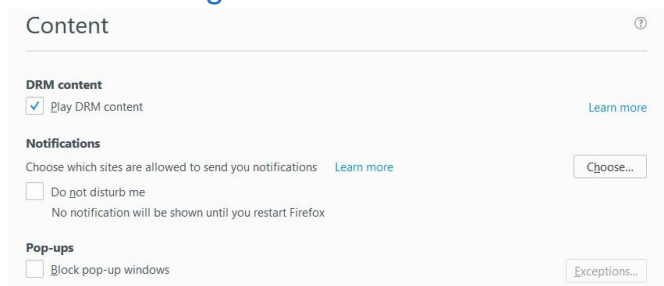
### Firefox version

Recommended version from PROSPER COTY Team did all the testing with this current version 51.0.1 (32 bit)



- We would like to suggest you to use Firefox as a dedicated Web Browser for PROSPER Production Software: it is providing the best result
- We would like to recommend you to stick to one Firefox (32 bit) version: i.e. 51.0.1 and to do not accept Firefox automatic upgrade

### Firefox settings



Do not block pop-up windows, or allow Firefox to be able to open pop-up windows from URL address as follow: <https://3dspace.prosper.cotyinc.com/>

# JAVA

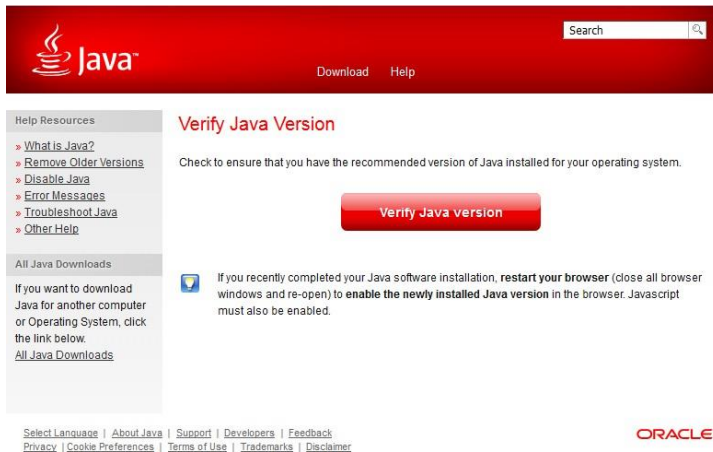
## JAVA Version

Install Java software compatible to your Computer Operating System

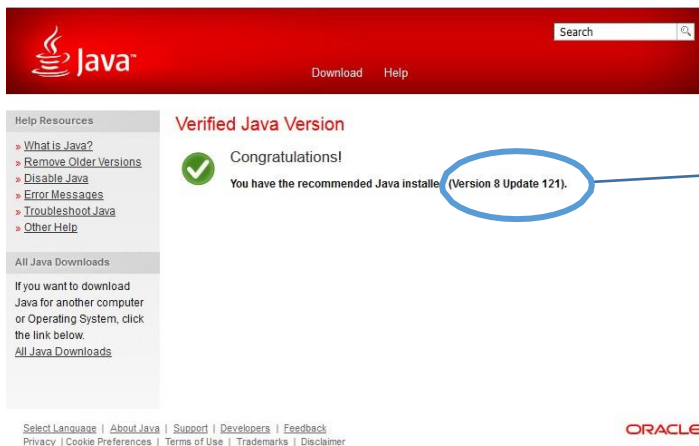
### You can check java version

- From Start > Control Panel open **Programs and Features**.
- How to check your java version with your browser opened

<https://www.java.com/en/download/installed.jsp?detect=jre&try=1>



Click on “Verify Java version”



OK ONLY IF  
Java version is at minimum  
**Java 8 Update 20**

Recommended version from PROSPER COTY Team: Java Version 8 Update 131



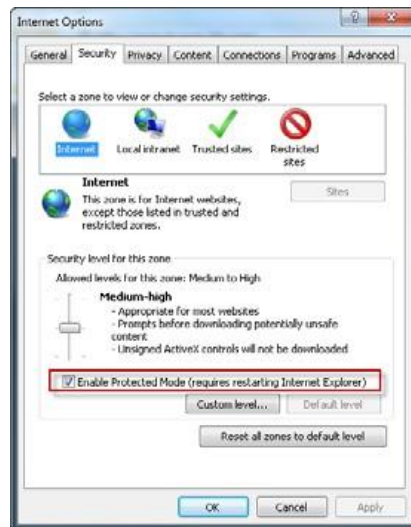
## IE Setting

### Version

Recommended version from PROSPER COTY Team all the tests performed with this current version IE version 11

### Browser Setup

- In the IE settings (Internet Options > Security > **Internet and Local Intranet**)

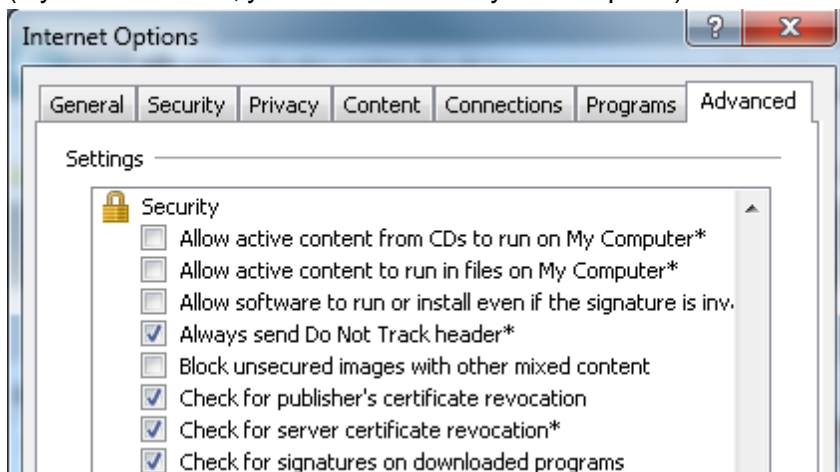


Check the box for “**Enable Protected Mode**”.

- IE settings (Internet Options > Advanced tab > Security section)

Ensure that “**Check for server certificate revocation**” Option is activated

(If you switch it on, you need to restart your computer)



### Windows pop-ups setting

Enable Pop-Up windows from URL site provided to start PROSPER

- <https://3dspace.prosper.cotyinc.com/>

## START PROSPER

### End-User access

- In one of the supporter browser, enter this URL address
  - <https://3dspace.prosper.cotyinc.com/3dspace/>

You will then see the PROSPER Application Logon window below.



DONE! Your computer is now set up to access Prosper.

### Username and Password:

Username and Password are end-user specific: If you are already using a COTY AD you will be able to use it "as is", same password, to connect to PROSPER database (Your COTY AD may have to be reactivated if you have not use it for long time)

For others please wait delivery of your COTY AD and password



**COTY AD Username and password are case sensitive, respect Uppercase and Lowercase**

### Contact

**For any question, defect or issue, please use your dedicated COTY contact**

## APPENDIX – FOR TRAINING USE ONLY !

### Additional Firefox Login Tips – For Training Use Only

If you receive a message saying *Your Site is Not Secure*, take the following steps to bypass the connection security error :

**Step by step:**

1. Click on “Advanced”
2. Click on “Add Exception”
3. On the new window, click on “Confirm Security Exception”

The image shows a Firefox browser window displaying a security warning: "Your connection is not secure". The warning text states: "The owner of 3dsdev-ussantapps617t.cotyww.com has configured their website improperly. To protect your information from being stolen, Firefox has not connected to this website." Below this, there is a "Go Back" button and a checkbox for "Report errors like this to help Mozilla identify and block malicious sites". A red box labeled '1' highlights the "Advanced" link. Below the warning, another red box labeled '2' highlights the "Add Exception..." button. To the right, the "Add Security Exception" dialog box is open. It contains a warning icon and text: "You are about to override how Firefox identifies this site. Legitimate banks, stores, and other public sites will not ask you to do this." The "Location" field is filled with "https://3dsdev-ussantapps617t.cotyww.com:444/3dspace/". Under "Certificate Status", it says "This site attempts to identify itself with invalid information." Under "Unknown Identity", it says "The certificate is not trusted because it hasn't been verified as issued by a trusted authority using a secure signature." A red box labeled '3' highlights the "Confirm Security Exception" button at the bottom of the dialog.

- **NOTE : This error only applies to the Training Environment**
- **If you continue to have issues, clear your History and close the tab before retrying on a new tab.**

### Additional IE Login Tips – For Training Use Only

If you receive a message saying *This Site is Not Secure*, take the following steps to bypass the connection security error by clicking on *More Information* and *Go on the webpage* (you may need to do this twice).

This site is not secure

This might mean that someone's trying to fool you or steal any info you send to the server. You should close this site immediately.

✔ [Close this tab](#)

ⓘ [More information](#)

**Your PC doesn't trust this website's security certificate.**

Error Code: DLG\_FLAGS\_INVALID\_CA

✘ [Go on to the webpage \(not recommended\)](#)

- **If you continue to have issues, clear your History and close the tab before retrying on a new tab.**



## Server Errors – For Training Use Only

If you receive a message saying *Server Error* try :

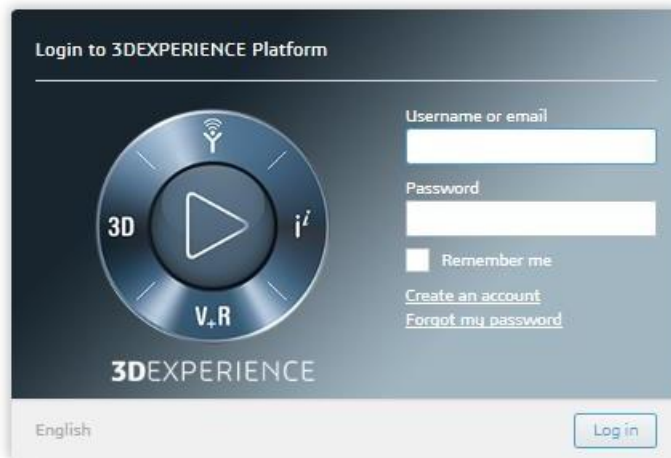
1. Clearing your History
2. Closing all browser windows and waiting 10 seconds before opening a new browser

**If the issue persists, open a Remedy Ticket using [this](#) link.**

## End-User access – For Training Use Only

- In one of the supporter browser, enter this URL address :
  - <https://3dspace.trn.prosper.cotyinc.com/3dspace/>

You will then see the PROSPER Application Logon window below.



DONE! Your computer is now set up to access Prosper.

## **Username and Passwor – For Training Use Only**

Training Usernames and Passwords will be provided to you by Prosper trainers.



**TRAINING COTY AD Username and password are case sensitive, respect Uppercase and Lowercase**

## Contact

**For any question, defect or issue, please use your dedicated COTY contact**

