

AP HELPDESK EMAILS BY COMPANY

AP Helpdesk email ID should be used for all payment or invoice status related queries, statement of account and reminder submission

Invoice submission email ID should be used **only** to submit pdf invoices in case you are not set up as Tradeshift Supplier

Country	Company Name	AP Helpdesk	Invoice Submission - only for non Tradeshift Vendors
Australia	Coty Aus Legacy Pty Ltd	ap_helpdesk_au@cotyinc.com	PDFInv_0166@cotyinc.com
Australia	Coty Australia Pty. Ltd	ap_helpdesk_au@cotyinc.com	PDFInv_3000@cotyinc.com
Australia	Gresham Cosm. Pty Ltd	ap_helpdesk_au@cotyinc.com	PDFInv_3020@cotyinc.com
Australia	HFC Prestige Intl Pty Ltd	ap_helpdesk_au@cotyinc.com	PDFInv_3010@cotyinc.com
China	Coty China Holding Ltd	ap_helpdesk_cn@cotyinc.com	PDFInv_0212@cotyinc.com
China	Coty Prestige SH Ltd	ap_helpdesk_cn@cotyinc.com	PDFInv_0184@cotyinc.com
China	Coty Trade(Shanghai) Ltd	ap_helpdesk_cn@cotyinc.com	PDFInv_0109@cotyinc.com
China	Nanjing Yanting Trade Ltd	ap_helpdesk_cn@cotyinc.com	PDFInv_0209@cotyinc.com
China	Suzhou Ganon Trading Ltd	ap_helpdesk_cn@cotyinc.com	PDFInv_0206@cotyinc.com
China	Suzhou Jiahua	ap_helpdesk_cn@cotyinc.com	NA
Hongkong	Coty Hong Kong Dist. Ltd	ap_helpdesk_hk@cotyinc.com	PDFInv_0265@cotyinc.com
Hongkong	Coty INT Hong Kong Ltd	ap_helpdesk_hk@cotyinc.com	PDFInv_3030@cotyinc.com
Hongkong	Coty Prestige SH (HK) Ltd	ap_helpdesk_hk@cotyinc.com	PDFInv_0183@cotyinc.com

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Japan	Coty Japan Godo Kaisha	ap_helpdesk_jp@cotyinc.com	PDFInv_3850@cotyinc.com
Malaysia	Coty INT Malaysia Sdn Bhd	ap_helpdesk_my@cotyinc.com	PDFInv_3050@cotyinc.com
Saudi Arabia	Coty Arabia Trading Company LLC	AP_Helpdesk_KSA@cotyinc.com	PDFInv_0272@cotyinc.com
Singapore	Coty Operations APAC	ap_helpdesk_sg@cotyinc.com	PDFInv_4260@cotyinc.com
Singapore	Coty SEA Pte Ltd	ap_helpdesk_sg@cotyinc.com	PDFInv_0262@cotyinc.com
Singapore	Coty Singapore Pte Ltd	ap_helpdesk_sg@cotyinc.com	PDFInv_0263@cotyinc.com
Singapore	HFC Prestige Intl Op	ap_helpdesk_sg@cotyinc.com	PDFInv_3080@cotyinc.com
Singapore	HFC Prestige Intl Pte Ltd	ap_helpdesk_sg@cotyinc.com	PDFInv_3070@cotyinc.com
Thailand	Coty Ops (Thailand) Ltd.	ap_helpdesk_th@cotyinc.com	PDFInv_3830@cotyinc.com
United Arab Emirates	Coty Distributions Emirat	AP_Helpdesk_MEA@cotyinc.com	PDFInv_0271@cotyinc.com
United Arab Emirates	Coty Middle East FZCO	AP_Helpdesk_MEA@cotyinc.com	PDFInv_0108@cotyinc.com
United Arab Emirates	COTY REGIONAL TRADING FZE	AP_Helpdesk_MEA@cotyinc.com	PDFInv_0273@cotyinc.com

AP HELPDESK PHONE NUMER BY COUNTRY

Australia +1 800531569

China Netcom – North China
108007142438

China Telecom – South China
108001402453

Hong Kong 800906230

Japan (NTT) 34800401224

Japan (Soft bank)
6633813795

Malaysia 1800818642

Singapore 8008526404

Thailand 1800012193

UAE 8000187085

