

# SSC ASIA AP CONTACT DETAILS

Country	AP Helpdesk (TFN)	AP Queries Email Address
China Telecom – South China China Netcom – North China	108001402453 108007142438	AP_Helpdesk_CN@cotyinc.com
Australia	1800531569	AP_Helpdesk_AU@cotyinc.com
Hong Kong	800906230	AP_Helpdesk_HK@cotyinc.com
Singapore	8008526404	AP_Helpdesk_SG@cotyinc.com
Japan – Softbank Japan – NTT	006633813795 0034800401224	AP_Helpdesk_JP@cotyinc.com
New Zealand	0800440383	AP_Helpdesk_NZ@cotyinc.com
Thailand	1800012193	AP_Helpdesk_TH@cotyinc.com
India	0008000401898	AP_Helpdesk_IN@cotyinc.com
Malaysia	1800818642	AP_Helpdesk_MY@cotyinc.com
UAE	8000187085	AP_Helpdesk_MEA@cotyinc.com

Languages served: English, Chinese, Thai and Japan  
Monday to Friday from 9:00am to 6:00pm  
Except ANZ 7:00am to 4:00pm & UAE Sunday to Thursday from 1:00pm to 10:00pm  
All Malaysia time; Adjustments will be made for DST; Holidays will follow markets